(d) The details of the funds released by the Government for REGP and PMRY during 2002-03, 2003-04 and 2004-05 are given below:

(Rs. crore)

| Year | REGP | PMRY |
|---|---|---|
| 2002-03 | 192.87 | 168.10 |
| 2003-04 | 281.75 | 167.83 |
| 2004-05 | 326.00 | 218.17 |

**Quality of service provided by private telecom companies**

†95. SHRI MOTILAL VORA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government is aware that private telecom companies are luring consumers in medium and small cities by offering various types of schemes and enrolling them as a mobile phone customers though they are unsuccessful in providing services to them.

(b) if so, the steps Government are taking to ensure qualitative and satisfactory services to the consumers; and

(c) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Telecom Regulatory Authority of India (TRAI) has received complaints from consumers regarding Quality of Service (QoS) offered by various Telecom Service Providers.

(b) TRAI has taken a number of initiatives to improve the QoS of the Telecom Service being provided by the operators. To ensure QoS and satisfactory service to the customers, TRAI has issued a Regulation on QoS of Basic and Cellular Mobile Services, 2005 in July, 2005. TRAI has

†Original notice of the question was received in Hindi.

issued a direction in November, 2005 to all Cellular Mobile Service Providers to ensure that the QoS parameters strictly comply with the benchmarks laid down by TRAI. TRAI has also held several meetings with the senior management of service providers for addressing deficiencies in achieving QoS benchmarks.

(c) Does not arise in view of (b) above.

**Setting up of Telephone Exchanges in Andhra Pradesh**

96. SHRIMATI N.P. DURGA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that not even a single Digital Trunk Automatic and Modern Telephone Exchange has been set up in Andhra Pradesh during 2004-05 by BSNL;

(b) if so, the reasons therefor; and

(c) the details of such telephone exchanges set up in various part of the country during the last five years, year-wise and State-wise?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) and (b) Sir, 36 Modern Telephone Exchanges were set up in Andhra Pradesh during 2004-05 by BSNL and the existing Digital Trunk Automatic Exchanges (D-TAX) in the State were expanded by 21000 circuits. Each Secondary Switching Area (SSA)/Long Distance Charging Area (LDCA) in Andhra Pradesh was having at least one D-TAX prior to 1.4.04 as per National Switching and Routing Plan. Hence, there was no need to install new D-TAX except for the expansion.

(c) Details of Modern Telephone Exchanges and Digital Trunk Automatic Exchanges set up by BSNL in various parts of the country during the last five yeas, year-wise and State wise is given in the statement.